

**Account number**

671 158 260 820

Bill date: 25 Apr 2023

**24 hour emergencies:**Electricity: call 105  
Gas: 0800 111 999Access your energy account  
securely 24/7 via MyAccount  
[edfenergy.com/myaccount](https://edfenergy.com/myaccount)Contact a Live Chat adviser  
24/7 via our websiteMr Jamal Ahmed  
3 Woodbine Close  
Huntington  
Cannock  
WS12 4UY

Hello Mr Jamal Ahmed,

**Your electricity and gas bill**  
**Your monthly energy payments are decreasing**  
**This bill is based on an estimate**

For 19 October 2022 - 20 April 2023 (184 days)

The balance on your last bill (18 October 2022)	£102.38 in debit
You paid us (5 payments of £366.00, 1 payment of £177.00)	£2,007.00 credit
Refunds (Please see Your payment history for more information)	£334.00
Your charges for this period (including VAT)	£1,417.93
<b>Your new account balance</b>	<b>£152.69</b> in credit

**About your payments**

We've rolled your account balance into your Direct Debit payments for the year.

To set your new monthly amount we look at your past usage and adjust it for typical weather patterns. With your balance and current prices (including VAT), we estimate that you will need to spend **£3,028.00** by the end of your next annual billing period.

We'll take one more payment of **£366.00**, which leaves 11 payments of **£242.00** in this billing period to keep your account generally on track. Your Direct Debit will change to **£242.00** on **10 Jun 2023**.

Please check our estimates against your readings if it is safe and practical to do so.

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Electricity: call 105  
Gas: 0800 111 999

0333 009 7000

8am-6pm Mon-Fri, 8am-2pm Sat

## About your charges

- HM Government has introduced an Energy Price Guarantee which reduces the amount you will be charged per unit of gas or electricity from the 1st October 2022 for the duration the Government Energy Price Guarantee applies. This reduction is applied to your bill automatically. You do not need to take any further action. For more information please go to [edfenergy.com/igepg](https://www.edfenergy.com/igepg).
- We estimated the gas you used this time. To ensure you only pay for what you use, you can supply us with an actual reading at [edfenergy.com](https://www.edfenergy.com)
- You'll see a number of different rates on your bill. This relates to a price change we made on 1 January 2023.
- You'll see a number of different rates on your bill. This relates to a price change we made on 1 April 2023.
- Your smart meters currently send us readings half-hourly.

## Recent account activity

Payment made to your account from the Energy Bills	£66.00
Support Scheme; a discount funded by HM Government	credit
Payment made to your account from the Energy Bills	£67.00
Support Scheme; a discount funded by HM Government	credit
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Support Scheme; a discount funded by HM Government	credit

**Total recent account activity** **£334.00**  
credit

## Electricity

Period	Previous reading	Latest reading	Electricity units used	kWh rate	Charge
Meter: 21M0419867 Tariff: Standard (Variable) - Direct Debit					
19 Oct 22 - 31 Dec 22	3193 <small>OUR READ</small>	5150 <small>ESTIMATED</small>	1957 kWh	x 32.11p =	£628.39
01 Jan 23 - 31 Mar 23	5150 <small>ESTIMATED</small>	7405 <small>OUR READ</small>	2255 kWh	x 32.20p =	£726.11
01 Apr 23 - 20 Apr 23	7405 <small>OUR READ</small>	7940 <small>OUR READ</small>	535 kWh	x 31.24p =	£167.13
Standing charge (164 days @ 46.80p per day)					£76.75
Standing charge (20 days @ 51.39p per day)					£10.28
<b>Total electricity charges for this period</b>					<b>£1,608.66</b>

## Gas

Period	Previous reading	Latest reading	Gas units used	kWh rate	Charge
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Meter: G4F20067922200 Tariff: Standard (Variable) - Direct Debit

About your charges continues on next page.

## Electricity

Supply number:

S	01	801	001
	14	6000	1380 992

Distributor:

Western Power Networks, Information Centre,  
Avonbank, Feeder Road, Bristol, BS2 0TB. Call  
0800 096 3080

## Gas

Meter point reference:

7652966208

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0333 009 7000

8am-6pm Mon-Fri, 8am-2pm Sat

About your charges (continued).

19 Oct 22 - 31 Dec 22	1 OUR READ	4 ESTIMATED	3 = 33 kWh <sup>1</sup>	x 9.842p =	£3.25
01 Jan 23 - 31 Mar 23	4 ESTIMATED	9 OUR READ	5 = 56 kWh <sup>1</sup>	x 9.841p =	£5.51
01 Apr 23 - 20 Apr 23	9 OUR READ	10 ESTIMATED	1 = 11 kWh <sup>1</sup>	x 9.748p =	£1.07

Standing charge (164 days @ 27.12p per day) £44.48

Standing charge (20 days @ 27.72p per day) £5.54

**Total gas charges for this period £59.85**

<sup>1</sup>Your gas meter measures usage in units, but like all suppliers, we have to do a bit of maths to turn it into kWh. Here's how it works:

GAS UNITS USED X CALORIFIC VALUE (39.2) X VOLUME CORRECTION (1.02264) ÷ 3.6

**Subtotal £1,334.51**

VAT @ 5% of £1,668.51 £83.42

**Total charges for this period £1,417.93**

## About your tariff

### Electricity

<b>Tariff name</b>	Standard (Variable)	<b>Payment method</b>	Budget Direct Debit (Monthly)
<b>Tariff end date</b>	None	<b>Exit fee</b> (for early cancellation of tariff)	None
<b>Annual consumption</b> (based on estimates)			8,506 kWh

### About your usage

Your usage this bill	4,747 kWh	This period last year	4,678 kWh
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### Gas

<b>Tariff name</b>	Standard (Variable)	<b>Payment method</b>	Budget Direct Debit (Monthly)
<b>Tariff end date</b>	None	<b>Exit fee</b> (for early cancellation of tariff)	None
<b>Annual consumption</b> (based on estimates)			572 kWh

### About your usage

Your usage this bill	100 kWh	This period last year	2,356 kWh
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Scan this QR code with your smartphone or tablet to compare tariffs and see if you can save money.

Access your energy account securely 24/7 via MyAccount [edfenergy.com/myaccount](https://www.edfenergy.com/myaccount)



Contact a Live Chat adviser 24/7 via our website

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## Your payment history

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11 November 2022 Refund	£66.00
12 December 2022 Refund	£67.00
12 January 2023 Refund	£67.00
10 February 2023 Refund	£67.00
13 March 2023 Refund	£67.00

## Frequently asked questions

### How do we work out your Direct Debit?

We work out your Direct Debit by including any past balance and also account for typical UK weather patterns. That way, any unusual weather last year doesn't mean you're paying too much or too little this year. The aim is to help you smooth your payments over the year as much as possible.