



Account number:
1607 3894 442

Smart meter reading used

No action required

Here to help
scottishpower.co.uk/getintouch
0345 270 0700
Monday to Friday: 9am - 5pm

Smell gas? 0800 111 999 (24hrs)
Power cut? Call free: 105 (24hrs)

v6.6_ZINV_0919_29072024

MR RAJU AHMAD
4 KINGS HEDGES
ST. IVES
PE27 3XR



Statement date: 11 August 2024
Supply address: 4, KINGS HEDGES, ST. IVES, PE27 3XR

Your gas and electricity statement for: 22 May 2024 - 10 August 2024
Your current tariff: Green Flexi May 2026 Em1 (ends 31 May 2026)

Your account balance
£124.56 in debit

Your monthly payment
£156.68

Your last meter readings

Electricity	10 Aug 24	16958 (S)
Gas	10 Aug 24	8190 (S)

Starting balance (debit)	£96.64
Total costs	£341.28
You've paid	£313.36

Your next payment will be collected on 22 August 2024. **Important:** if we're unable to collect your payment when it's due, we may apply a £5 administration fee as per our T&Cs.

(A) = Actual | (E) = Estimated | (S) = Smart

Your meter readings are up to date.

Could you pay less on a different ScottishPower tariff?

Your estimated annual costs are currently unavailable. To access this information, and to find out whether you could save money on a different ScottishPower tariff, please contact us on the number above or visit your online account if you have one. We've looked at your current tariff to see if there's a cheaper one available with similar features.

	Gas	Electricity	
Our cheapest similar tariff	Good news! You're already on our cheapest similar tariff	Save £36.56 per year with Heat Pump Saver Oct 2025	You could save a total of £36.56 per year

You may also be able to save more with our cheapest overall tariff.

	Gas	Electricity	
Our cheapest overall tariff	Save £66.48 per year with Standard Online	Save £52.44 per year with Standard Online	You could save a total of £118.92 per year

You can view our range of tariffs at scottishpower.co.uk/myaccount. Subject to availability. Different terms & conditions may apply. *See page 2 for more details.

Your estimated annual costs are based on your annual consumption, applicable tariff prices, and VAT (excludes your current balance). This will vary if your tariff prices or energy use changes. Details about your current tariff can be found overleaf. **Don't forget to think about switching your tariff or supplier.**

Thank you for being a ScottishPower customer

This is not a tax invoice

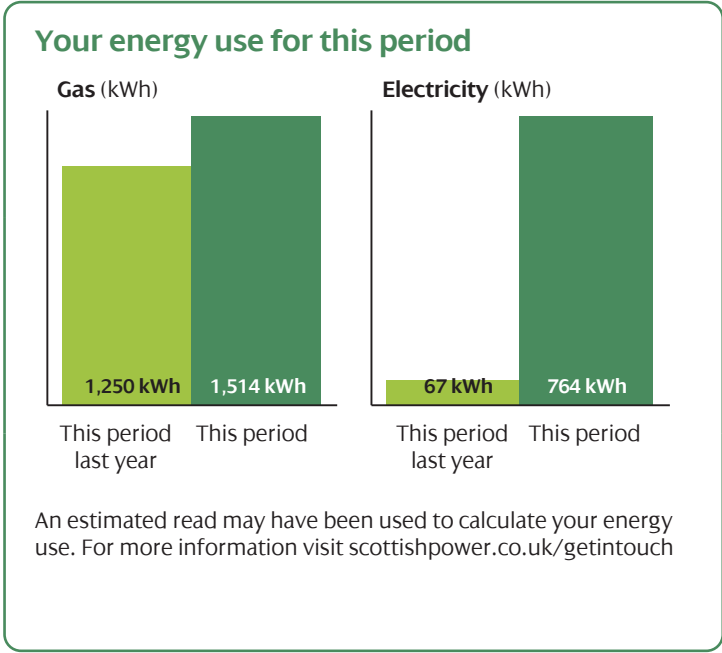
About your tariff

Gas	
Tariff name	Green Flexi May 2026 EM1
Payment method	Monthly Direct Debit
Tariff end date	31 May 2026
Exit fee (if you switch supplier more than 49 days before the tariff end date)	£75.00
Your actual usage in the last 12 months	14,267 kWh

Electricity	
Tariff name	Green Flexi May 2026 EM1
Payment method	Monthly Direct Debit
Tariff end date	31 May 2026
Exit fee (if you switch supplier more than 49 days before the tariff end date)	£75.00
Your actual usage in the last 12 months	3,027 kWh

Compare your tariff

Scan this image to download your energy account details - you can use it to check you are on the best tariff for you.

Calculating your gas charge

We charge gas in kWh (kilowatt-hrs). To convert gas units to kWh we use the following calculation:

gas units used	X	calorific value 39.2	X	volume correction 1.02264	÷	3.6	=	gas units expressed in kWh
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*Switching tariffs may involve changing terms and conditions. Our tariff range is frequently changing, with some tariffs only available for a limited period or through selected channels. Eligibility criteria will apply, such as having a smart meter with sufficient signal strength.

How your energy adds up

Here's a breakdown of your payments and costs for this billing period.

	Credit	Debit
Your starting balance was		£96.64
Electricity costs	Credit	Debit
Meter number: 18M1034573		
Green Flexi May 2026 Em1		
21 May 2024	Smart actual read: 16194	
30 Jun 2024	Smart actual read: 16561	
Electricity units used	367 = 367 kWh	
Green Flexi May 2026 Em1		
30 Jun 2024	Smart actual read: 16561	
10 Aug 2024	Smart actual read: 16958	
Electricity units used	397 = 397 kWh	
Unit rate	764 kWh x 24.614p	£188.05
Standing Charge	81 days x 39.420p	£31.93
Total electricity costs		£219.98
Gas costs	Credit	Debit
Meter number: G4F80275511800		
Green Flexi May 2026 Em1		
21 May 2024	Smart actual read: 8054	
30 Jun 2024	Smart actual read: 8126	
Gas units used	72 = 801.75 kWh	
Green Flexi May 2026 Em1		
30 Jun 2024	Smart actual read: 8126	
10 Aug 2024	Smart actual read: 8190	
Gas units used	64 = 712.67 kWh	
Unit rate	1514.42 kWh x 5.799p	£87.82
Standing Charge	81 days x 21.270p	£17.23
Total gas costs		£105.05
What you've paid	Credit	Debit
24 Jun 2024	Payment	£156.68
22 Jul 2024	Payment	£156.68
Total paid	£313.36	
Summary	Credit	Debit
Total gas and electricity costs		£325.03
VAT 5.00% on £325.03		£16.25
Total costs for this period		£341.28
Your starting balance		£96.64
Total payments for this period	£313.36	
Your new account balance is		£124.56

Meter type: Standard

Your electricity supply number:

S	01	801	003
	10	1243	3189 120

Your gas meter point reference number:

3088568910

HM Government is no longer providing an Energy Price Guarantee (EPG) discount to your gas and/or electricity prices. This change took effect from 1st July 2023. Please note, you may still see a saving applied to your account if your bill covers a period before the EPG discount no longer applied.

Staying on top of your energy costs

Some top tips to help reduce your energy costs

Cool wash clothes

You can save around **£24** a year by using your washing machine at 30°C rather than at higher temperatures and reducing your washing machine use by one run per week for a year. Your clothes will still be clean and fresh without the added pressure on your pocket and the planet.

Don't use the tumble dryer

Using the washing line or an indoor clothes airer is better for your bills and the planet. In fact, it can save you around **£50** a year.

Fit an aerator to your kitchen tap

It reduces the amount of water coming out without impacting your ability to wash or rinse. It could save you around **£19** a year.

Savings information source: Energy Savings Trust March 2024 energysavingtrust.org.uk/hub/quick-tips-to-save-energy

Interested in discovering more energy saving tips?

Our energy efficiency guide provides a range of easy and affordable tips to help reduce your energy use and save money. Find out more at scottishpower.co.uk/energy-efficiency or call our Energy Efficiency advice line free on **0800 332233**.

Control at your fingertips

Download the free ScottishPower App

Manage your account and more on the go with our ScottishPower App



Try our Direct Debit Manager tool

A simple way to control your payments and make sure you're paying enough for your energy. Available in our ScottishPower App and your online account.



IMPORTANT

Speak. Seek. Save.

Times are challenging and the cost-of-living crisis is impacting many households. We're supporting Citizens Advice with their Speak. Seek. Save campaign to provide more help to our customers.

Speak: If you're struggling to pay your energy bills, please speak to us as soon as possible. We can work with you to set up a payment plan or discuss the help and support we have available to you.

Seek: You may be eligible for our Hardship Fund if you're on a lower income and need help. The fund can apply credit to your account that you don't need to pay back, which can help clear or reduce any debt on your account. Find out more at scottishpower.co.uk/hardship-fund. We can also direct you to organisations where you can seek advice. For example, debt charities, Citizens Advice, StepChange or LEAP (Local Energy Advice Partnership).

Save: We can help you save energy at home with our simple tips. For example, turning your heating down by one degree could save you £100 per year*. Find out more at scottishpower.co.uk/energy-efficiency or visit www.gov.uk/saveenergy for further advice from the Government. And, if your home has a poor EPC energy efficiency rating and you receive certain benefits, we could help to lower your energy bills with a free air source heat pump installation. Discover more at scottishpower.co.uk/air-source-heat-pumps

Extra help managing your energy account

If you need a little more support – for example if you have a disability, chronic illness, are of pensionable age, are blind or partially sighted, or have experienced a change to your personal circumstances, you may be eligible for our free Priority Services Register (PSR). It offers a range of services - for example, we can send communications in alternative formats, provide help with your meter readings, and carry out free gas safety checks. To find out more, visit scottishpower.co.uk/psr

*Source: energysavingtrust.org.uk/energy-saving-budget



We're founding members of Energy UK's Vulnerability Commitment, which aims to provide focused support for vulnerable households.