

Mr Rida Sahib
5 Jubilee Square
Mayfield
Ashbourne
DERBYSHIRE
DE6 2LD

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Here's your energy statement

Covering: 7 Apr 2023 to 8 Nov 2023
Statement date: 9 Nov 2023
Customer number: 851018089436
Your statement is estimated

Your previous balance on 7 Apr 2023	£8.69
Total energy costs (including VAT)	£401.35
You've paid us	£423.96 CR
Your new balance on 8 Nov 2023	+£13.92 Credit

Money in your energy account

Sometimes you'll see money build up in your account. This happens for most customers and we use that money in the months you use a bit more energy. Don't worry, we'll check your payment plan twice a year to make sure you're not paying more than you need to.

Keeping you on track

We have reviewed your monthly payments against your projected costs and you need to pay more each month. Your new monthly payment will be £79.06 and start on 1 Dec 2023.

For tips on how to save energy at home visit

britishgas.co.uk/energysavingtips

Your gas tariff:
Standard Variable

Paid by: Monthly Direct Debit
Tariff ends: No end date
Exit fee: Not applicable
Estimated annual usage: 2586.47 kWh
Estimated annual cost: £283.36

Your electricity tariff:
Standard Variable

Paid by: Monthly Direct Debit
Tariff ends: No end date
Exit fee: Not applicable
Estimated annual usage: 1191.15 kWh
Estimated annual cost: £504.32

Compare our tariffs

You can compare our tariffs and find the best one for you at britishgas.co.uk/tariffs

Your account in detail

Your previous balance on 7 Apr 2023

£8.69

Total energy costs

Gas

Gas meter number: E6S12254812061

5 May 2023 - 5 May 2023	350.47kWh at 9.698p per kWh 00352 - we read your meter 00352 - we read your meter 0 gas units at 39.8 calorific value	£33.99
6 May 2023 - 30 Jun 2023	00352 - we read your meter 00383 - estimated meter reading 31 gas units at 39.8 calorific value	
	Standing charge 56 days at 27.720p per day	£15.52
1 Jul 2023 - 28 Aug 2023	271.34kWh at 7.027p per kWh 00383 - estimated meter reading at price change 00404 - you gave us your meter reading 21 gas units at 39.8 calorific value	£19.07
29 Aug 2023 - 30 Sep 2023	00404 - you gave us your meter reading 00407 - estimated meter reading 3 gas units at 39.8 calorific value	
	Standing charge 92 days at 27.720p per day	£25.50
1 Oct 2023 - 8 Nov 2023	113.06kWh at 6.442p per kWh 00407 - estimated meter reading at price change 00417 - estimated meter reading 10 gas units at 39.8 calorific value	£7.28
	Standing charge 39 days at 28.213p per day	£11.00
7 Apr 2023 - 8 Nov 2023	Total Gas costs Gas VAT at 5.00%	£112.36 £5.61

You're using more gas compared to this period last year:

734.87 kWh

6 May 2023 - 8 Nov 2023

436.56 kWh

6 May 2022 - 8 Nov 2022

Total gas costs (including VAT)

£117.97

Electricity

Electricity meter number: 22K0038628

7 Apr 2023 - 30 Jun 2023	355kWh at 30.857p per kWh 01084 - smart meter reading 01439 - smart meter reading	£109.54
	Standing charge 85 days at 47.912p per day	£40.72
1 Jul 2023 - 5 Jul 2023	256kWh at 28.078p per kWh 01439 - smart meter reading at price change 01448 - smart meter reading	£71.88
6 Jul 2023 - 30 Sep 2023	01448 - smart meter reading 01695 - smart meter reading	
	Standing charge 92 days at 47.912p per day	£44.07
1 Oct 2023 - 5 Oct 2023	5kWh at 25.485p per kWh 01695 - smart meter reading at price change 01700 - smart meter reading	£1.27
	Standing charge 5 days at 48.293p per day	£2.41
7 Apr 2023 - 8 Nov 2023	Total Electricity costs Electricity VAT at 5.00%	£269.89 £13.49

You're using more electricity compared to this period last year:

616 kWh

7 Apr 2023 - 5 Oct 2023

414 kWh

7 Apr 2022 - 5 Oct 2022

Total Electricity costs (including VAT)

£283.38

Total energy costs (including VAT)

£401.35

Your payments

1 Jun 2023	Direct Debit	£70.66 CR
3 Jul 2023	Direct Debit	£70.66 CR
1 Aug 2023	Direct Debit	£70.66 CR
1 Sep 2023	Direct Debit	£70.66 CR
2 Oct 2023	Direct Debit	£70.66 CR
1 Nov 2023	Direct Debit	£70.66 CR

Total payments - Thank you

£423.96 CR

Your new balance on 8 Nov 2023

£13.92 CR

To see where your energy is from and for helpful energy saving tips visit: britishgas.co.uk/fuelmix

You can also take a look at our energy efficiency tips and see what works best for you and your home visit: britishgas.co.uk/energyefficiencyguide

Did you know?

Smart meters make bills more accurate. Yours sends us a reading every half hour. You can change the frequency at britishgas.co.uk/mydetails

Helpful contacts

Questions about your statement?

- Visit britishgas.co.uk/billFAQs

Recommended

- Use our live chat at britishgas.co.uk/contact-us
Mon-Fri from 7am to 10pm
Sat-Sun from 8am to 6pm
- or call us on **0333 202 9802**
Mon-Fri from 9am to 5pm

Extra help from the Priority Services Register

It's free and gives you helpful services like planned power cut warnings, bills and statements in different formats and free gas safety checks. Find out more at britishgas.co.uk/psr

Please let us know if you've got feedback on our service at

- britishgas.co.uk/energycomplaints
- call us on **0333 202 9532** or
- write to us at: **PO Box 226, Rotherham S98 1PB**

If you have a complaint that we haven't been able to resolve within **8 weeks**, you can contact the ombudsman:
energyombudsman.org
T: 0330 440 1624

For independent advice through Citizens Advice Call 0808 223 1133 or go to citizensadvice.org.uk/energy

Your gas pipeline delivery network

visit: energynetworks.org

Your gas meter point reference number

20 87 83 46 00

Your electricity supply delivery

network Western Power Distribution

T: 0800 096 3080

Your electricity supply number

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	11	0001 0793	050

Scan this on a price comparison app to compare your tariff with others on the market



